

## **Privacy Notice for use of Swasth Saarthi**

Welcome to **SWASTHA SARTHI** ("**Privacy Notice**") regarding how **SWASTH SAARTHI** ("**we**", "**us**" or "**our**") use your personal data in the context of the mobile application provided by **SWASTH SAARTHI**

**SWASTH SAARTHI** recognises the importance of maintaining your privacy. We believe it is important for you to know how we treat information about you that we may receive when you engage with us. This Privacy Policy is devised to help you feel more confident about the privacy and security of your personal details.

The Privacy policy is applicable to our Mobile application and intended for users who are truck drivers/doctors and Health centre coordinators.

### **INFORMATION WE MAY COLLECT FROM YOU AND HOW WE USE IT**

- **Information you provide to us-** We may need to collect personal information (health) from you for a specific purpose. For e.g. to provide you healthcare services during transit or at medical centres. We use your contact details to create your profile and geolocation for mapping the nearest health centre.
- **Purpose for which your information is used**
  - a) **User registration-** to create your profile and maintaining records
  - b) **Personal data (Health)-** to provide you health care services, we would need your health data for diagnosis purposes
  - c) **Email address/ Phone no-** to be able to contact you
  - d) **Geolocation-** to provide you location for the nearest health care centre when in transit

By entering your user Information, you accept that we may retain your user Information and that it may be held by us or any Partners that processes it on our behalf. We, along with our Partners, shall be entitled to use your Information to provide services, perform data analysis, periodic communications, and internal operations to improve our services.

### **SECURITY and DATA STORING**

Security is very important to us. All security procedures are in place to protect the confidentiality, integrity, and availability of Your User Information. We maintain strict physical, electronic, and administrative safeguards to protect Your User Information including your personal information from unauthorized or inappropriate access.

We follow generally accepted standards to collect, store and protect personal data, including the use of encryption. We retain personal data for as long as it is needed to provide the services you

have requested, and thereafter for legal and service purposes. These may include retention periods mandated by legal, contractual, or similar obligations; for resolving, preserving, enforcing, or defending our legal and contractual rights; needed to maintain adequate and accurate business and financial records or how you access, update, or delete your data etc.

## **INFORMATION SHARING and DISCLOSURE**

We do not sell or share any personally identifiable information to any third party (public/private). Generally accepted best practices shall be user to protect any information provided to this website to protect from loss, misuse, unauthorized access or disclosure, alteration, or destruction. We may disclose the User Information as follows:

- In response to legal process
- With third parties in order to investigate, prevent, or take action (in our sole discretion) regarding potentially illegal activities, suspected fraud, situations involving potential threats to any person, us, or the Website, or violations of our policies, the law, or our Terms of Use, to verify or enforce compliance with the policies governing our website.
- We may share the User Information with Our affiliates or group companies, so they can provide, improve, and communicate with You about their own, or their marketing partners' products and services.
- We reserve the right to disclose and transfer the User Information outside India. We will comply with all relevant Data Protection legislation in relation to the period for which We retain any User Information.

## **YOUR RIGHTS**

Data protection legislation provides you with certain rights when it comes to the processing of your information. These are the right to:

- **Be informed-** You have a right to be informed of how we collect your information.
- **Access your information-** You have a right to access the personal information we have of you.
- **Correct information-** Correct your information you have a right to correct any incorrect/ inaccurate information.
- **Delete your information-** You have a right to delete the information.
- **Restrict or object to processing-** You have a right to restrict or prevent from processing.

If we receive any such request from you, our data privacy team will evaluate the request and respond back within reasonable time on how the request can be resolved.

## **CONTACT US**

**SWASTH SAARTHI** is committed to protecting and respecting your privacy. If you have any questions, comments or concerns about this Privacy Notice or have any questions regarding the contents of this website please contact us at the following email **[dataprivacy@apolloyres.com](mailto:dataprivacy@apolloyres.com)**.

## **CONSENT TO PROCESSING**

By visiting this site and by providing your personally identifiable information to us, you understand and consent to the collection, use, processing, transfer, and disclosure of your personally identifiable and non-personally identifiable information in accordance with this Privacy Statement.

## **UPDATES**

We may change this privacy policy from time to time and you should check these regularly. Your use of the website will be deemed an acceptance of the privacy policy existing at that time.