

Shareholder's Satisfaction Survey

Dear Member,

As a part of our constant endeavour to improve shareholder service, we have initiated a shareholder's satisfaction survey. Please spare a few minutes of your valuable time to fill this questionnaire.

Name of Sole/ first shareholder :

Folio Number :

DP Id & Client Id :

Email id :

Kindly rate your responses on specified service areas listed below on the following scale:

1	2	3	4	5
Unacceptable	Needs improvement	Satisfactory	Good	Exceptionally Good

S.No	Area	Rating
1.	Overall Services Rating of In-house RTA	
2.	Response time taken in addressing Investor's Queries	
3.	Receipt of various documents by the Company i.e. Annual report, ECS Intimation, Share Certificates	
4.	Processing time being taken for transfer/ transmission of shares.	
5.	Quality and content of Annual Report for the year	
6.	Information provided on the website of the Company	

Do you have any grievance which has not been addressed so far: Yes No

If yes, please furnish details in brief.....

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Your suggestions and comments for improvement in our services, if any

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Date:

Signature of Member